



# Available Resources to Provide Personal Protective Equipment (PPE) for the Consumer Directed Services (CDS) Option

The purpose of this notification is to alert CDS members and providers of the availability of PPE. Read below to learn how to request personal protective equipment (PPE) supplies for CDS members.

## What is new

The Texas Health and Human Services Commission (HHSC) has identified a process for Blue Cross and Blue Shield of Texas (BCBSTX) to request personal protective equipment (PPE) (i.e. surgical masks, gloves, hand sanitizer and sanitary wipes) on behalf of their members who use the CDS option. This process uses the Texas Division of Emergency Management’s (TDEM) State of Texas Assistance Requests (STARs) system.

## Key details

BCBSTX may submit a request for PPE using the process outline below. There is no cost to BCBSTX to receive the PPE through this process. However, BCBSTX is responsible for the cost of delivery of the PPE to their members after TDEM delivers the PPE items.

## Request process

- Members will reach out to their Financial Management Services Agency (FMSA) to request PPE supplies.
- FMSAs will submit their PPE supply requests to BCBSTX at [TexasMedicaidNetworkDepartment@bcbstx.com](mailto:TexasMedicaidNetworkDepartment@bcbstx.com) using the following PPE Type and Quantity Requested Report, and provide an address to send the PPE.
- BCBSTX will follow the process for submitting the request to the HHSC CDS policy team for processing.

PPE Type and Quantity Requested Report		
<b>Reminder: PPE orders are not guaranteed. TDEM fills requests based on what is available in stock at the time the order is placed. Availability of PPE items may fluctuate depending on current level of demand for the items at a given time.</b>		
Type of PPE	Quantity Requested	Notes
<b>Surgical Masks</b>		
<b>Gloves</b>		
<i>Size Small</i>		
<i>Size Medium</i>		
<i>Size Large</i>		
<i>Size Extra Large</i>		
<b>Hand sanitizer</b>		
<i>8 oz</i>		
<i>12 oz</i>		
<i>0.5 gallon</i>		
<b>Sanitary wipes</b>		


## Have questions

Contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615 or email:

[TexasMedicaidNetworkDepartment@bcbstx.com](mailto:TexasMedicaidNetworkDepartment@bcbstx.com)



# BlueCross BlueShield of Texas

 By clicking this link, you will go to a new website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association