



**BlueCross BlueShield
of Texas**

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Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid Claims Denied for Attestation in Error

What's happening

BCBSTX Medicaid claims are being denied due to a system error that states "providers are not attested with the state".

Next steps

BCBSTX has identified the denied claims and is currently reprocessing claims for payment. BCBSTX launched an investigation to identify the source and a system update is necessary to resolve for future claim submission.

We need your help

Providers with more than one taxonomy number must verify the correct information in the initial submission of the claim. Providers must submit the correct taxonomy number that is assigned by the state for that specific specialty.

Billing

- **Electronic claims submission** in loop (Billing taxonomy is 2000A, PRV03, Rendering taxonomy 2310B, PRV03 (claim level), 2420A, PRV03 (service line level))
- **Paper claims submission** - HCFA 1500 in box 24j (shaded area)

The outcome

BCBSTX will differentiate between reason codes for claims denied for not attested and claims denied with incorrect taxonomy number. At this time, there is not an earliest completion date for the system to be updated.

Have questions:

If you have additional questions or concerns, please contact our BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

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