



Orientation Session Invitation

Blue Cross and Blue Shield of Texas (BCBSTX) has contracted with eviCore, an independent specialty medical benefits management company, to provide utilization management services for pre-service authorization for the services listed below for BCBSTX members covered under Medicare and Medicaid plans. Effective May 22, 2017 providers may contact eviCore directly at www.eviCore.com to obtain preauthorization for specialty services with dates of service beginning June 1, 2017 and beyond. For a full list of services, visit the BCBSTX eviCore webpage at BCBSTX.com/provider under Clinical Resources

- Cardiology
- Lab
- Medical Oncology/Specialty Drug
- Musculoskeletal-Joint, Spine & Pain
 - (Inpatient/Outpatient Spine & Joint)
- Musculoskeletal-Therapies
- Radiation Therapy
- Radiology
- Sleep

In the coming weeks, eviCore will be leading orientation sessions designed to assist you and your staff with the new management services. You will be able to attend the web orientation session that works best for you and your schedule.

During these sessions, we will discuss in detail the prior authorization requirements for BCBSTX members and how to locate additional training materials to navigate the eviCore Web site, www.eviCore.com. Topics to be discussed include the new prior authorization process, accessing information from the Web site and a review of the Quick Reference Guide. Time and participation permitting, this orientation session will be followed by a question-and-answer session. We encourage you to attend one of these informative sessions to ensure your understanding of the new prior authorization process for each service.

Web Orientation Sessions

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each online web orientation session is free of charge and will last approximately one hour.

We hope you find one or more of the times on the next page convenient.

How to Register

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to <http://eviCore.webex.com/>
2. Click on the "Training Center" tab at the top of the Web page
3. Find the date and time of the session you wish to attend by clicking the "Upcoming" tab. All of the Provider Orientation Sessions will be named "Blue Cross and Blue Shield service name Provider Orientation Session."
4. Click "Register"
5. Enter the registration information

After you have registered for the session, you will receive an e-mail containing:

1. The toll-free phone number and meeting number you will need for the audio portion of the session
2. A link to the Web portion of the session
3. The session password

Please keep the registration e-mail so you will have the link to the Web session and the call-in number for the session in which you will be participating.

If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation by contacting clientservices@evicore.com. The presentation is in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

<p style="text-align: center;"><u>Cardiology Sessions</u></p> <p>Tuesday, May 16 – 1:00 PM CST Thursday, May 18 – 2:00 PM CST Wednesday, May 24 – 12:00 PM CST Friday, May 26 – 1:00 PM CST</p>	<p style="text-align: center;"><u>Lab Sessions</u></p> <p>Thursday, May 18 – 10:00 AM CST Tuesday, May 23 – 2:00 PM CST Thursday, May 25 – 11:00 AM CST Friday, May 26 – 1:00 PM CST</p>
<p style="text-align: center;"><u>Medical Oncology/Specialty Drug Sessions</u></p> <p>Tuesday, May 23 – 10:00 AM CST Wednesday, May 24 – 3:00 PM CST Thursday, May 25 – 1:00 PM CST</p>	<p style="text-align: center;"><u>Musculoskeletal Surgery-Joint, Spine & Pain Management</u></p> <p>Monday, May 15 – 1:00 PM CST Thursday, May 18 – 9:00 AM CST Tuesday, May 23 – 3:00 PM CST Friday, May 26 – 10:00 AM CST</p>
<p style="text-align: center;"><u>Musculoskeletal Therapies-PT/OT/ST & Chiropractic Sessions</u></p> <p>Wednesday May, 17 – 2:00 PM CST Friday, May 19 – 9:00 AM CST Monday, May 22 – 1:00 PM CST Thursday, May 25 – 11:00 AM CST</p>	<p style="text-align: center;"><u>Sleep Sessions</u></p> <p>Wednesday, May 17 – 2:00 PM CST Thursday, May 18 – 11:00 AM CST Monday, May 22– 12:00 PM CST Wednesday, May 31st – 10:00 AM CST</p>
<p style="text-align: center;"><u>Radiation Therapy Sessions</u></p> <p>Wednesday, May 17 – 9:00 AM CST Thursday, May 18 – 2:00 PM CST Tuesday, May 23 – 11:00 AM CST Wednesday, May 31 – 12:00 PM CST</p>	<p style="text-align: center;"><u>Radiology Sessions</u></p> <p>Thursday, May 18 – 11:00 AM CST Friday, May 19, – 9:00 AM CST Monday, May 22 – 12:00 PM CST Thursday, May 25–3:00 PM CST</p>
<p><u>Please keep the registration e-mail so you will have the link to the Web session <u>and</u> the call-in number for the session in which you will be participating.</u></p>	<ol style="list-style-type: none"> 1. Once you have chosen a date and time, please go to <u>http://eviCore.webex.com/</u> 2. Click on the “Training Center” tab at the top of the Web page 3. Find the date and time of the session you wish to attend by clicking the “Upcoming” tab. All of the Provider Orientation Sessions will be named “Blue Cross and Blue Shield <u>service name</u> Provider Orientation Session.” 4. Click “Register” 5. Enter the registration information