

CDS Employer EVV Usage Compliance Review Grace Period Extended

Texas requires Electronic Visit Verification for all Medicaid personal care services, including services managed through the Consumer Directed Services option as of Jan. 1. CDS employers were given an EVV Compliance grace period from Jan. 1, 2021 through Dec. 31, 2021.

HHSC has extended the grace period for CDS employers to Aug. 31, 2022 for EVV Usage Compliance reviews. HHSC will publish a 90-day notice before EVV Usage Compliance reviews are scheduled to begin for dates of service on or after Sept. 1, 2022.

The grace period dates for each compliance review type are:

- EVV Usage Compliance Reviews:
 - Jan. 1, 2021 through Dec. 31, 2021
- EVV-Required Free Text Reviews:
 - Jan. 1, 2021 through Dec. 31, 2021
- EVV Landline Phone Verification Reviews:
 - Jan. 1, 2021 through Aug. 31, 2022

CDS employers must continue to use the EVV system during the grace period.

Email questions to BCBSTX_EVV_Questions@bcbstx.com