

The Centralized Verification Organization (CVO) Goes Live April 1, 2018

Beginning in April 2018, BCBSTX will be utilizing the services of a Centralized Verification Organization- (CVO). All new and currently contracted Medicaid professional and facility providers with BCBSTX begin to receive notifications from Aperture® who is the CVO that BCBSTX is using, regarding initial credentialing events and information about the new common re-credentialing date that will be assigned. Informational notifications, provider presentations, facility applications, and instructions, a webinar, and FAQs can be found on the following sites: <https://hhs.texas.gov/services/health/medicaidchip> and <http://connect.tahp.org/news/379282/CVO-Implementation-Updates.htm>

****Facility Providers ONLY:** Facilities can submit the credentialing application through Availity. An Availity portal demonstration for providers is located here: <https://360.articulate.com/review/content/ce05cf82-dd85-4c73-9368-0a081fb42574/review>