

EVV Policy Updates Effective Dec. 1

The following electronic visit verification policy updates are effective Dec. 1 and have been posted in the [Policy section of the HHS EVV website](#).

[EVV Reason Codes Policy \(PDF\)](#)

The revised policy replaces the EVV Reason Code and Required Free Text Policy and describes the requirements for using reason codes when completing visit maintenance in the EVV system.

[EVV Reports Policy \(PDF\)](#)

The revised policy includes the EVV Claim Match Reconciliation Report in the EVV Portal and the following additional standard reports in the EVV system:

- EVV Attendant History Report
- EVV Clock In/Clock Out Usage Report
- EVV Reason Code Usage and Free Text Report
- EVV Units of Service Summary Report

[Email HHSC EVV with your questions.](#)