Electronic Visit Verification Training Begins Aug. 1, 2019

EVV Training Begins Aug. 1 for program providers and financial management services agencies to include:

- Policy requirements, EVV reason codes and compliance oversight
- EVV aggregator, portal, vendor selection and claims
- Clocking in and out methods and performing visit maintenance on the EVV system

Training Options

Computer-Based Training

- [Health and Human Services Learning Portal](#)
  Modules about EVV Policy available Aug. 1 – To access, log in or create an account. Select "All Courses," then "HHSC Courses" and scroll down to "Electronic Visit Verification Training."
- [TMHP Learning Management System](#)
  Modules about EVV aggregator, portal, vendor selection and claims available Aug. 2 - [Access training](#).

Register for Webinar Training on Aug. 1

- [Register for the webinar](#) for EVV aggregator, portal, vendor selection and claims training. After registering, a confirmation email will be sent with information about joining the webinar.

Instructor-Led Training – EVV Texas Roadshow (Strongly recommended for new providers and FMSAs who will begin using EVV Jan. 1, 2020)

- Beginning Aug. 1 through Nov. 1, classes will be held throughout the state to include EVV policy, aggregator, portal, vendor selection and claims.
- [Training schedule](#).
- Register on the [HHS Learning Portal](#). Log in or create an account. Select "All Courses," "Health and Human Services Commission Courses," "Electronic Visit Verification Training" and "Roadshow."

Stay Up to Date with EVV Information and Training

- Bookmark the [HHSC EVV webpage](#) and check frequently for updates.
- Sign up for [GovDelivery](#) to receive email alerts when new information is posted.

- Create a user account on the [HHS Learning Portal](#) and [TMHP LMS](#).
- Review the [EVV Tool Kit](#) (new modules are posted twice a month).
- Attend HHSC EVV Live Q&A webinars on the 22nd of each month. Registration information is available in the EVV Tool Kit.
- Review [Frequently Asked Questions from the Webinars](#) (updated monthly).
- Contact your managed care organization for training.