



Hurricanes Delta and Laura Information for Medicaid Providers

What's New?

[Texas Medicaid and Healthcare Partnership \(TMHP\)](#) advised, Texas providers rendering services to evacuees from Louisiana due to Hurricanes Delta and Laura may complete the [Hurricane Emergency Expedited Application with Louisiana Medicaid](#) to receive reimbursement for services provided to Louisiana Medicaid clients for the fee-for-service program.

Next Steps

Providers giving care to a Louisiana managed care enrollee will need to contact the client's managed care organization (MCO) for reimbursement of services.

Where is this information located?

Refer to the Healthy Louisiana Hurricanes Delta and Laura Provider Assistance Frequently Asked Questions (FAQ) document for MCO credentialing contact information.

Providers will need to answer questions 1, 2, and 8 of the Louisiana FAQ for specific enrollment and eligibility verification: [Louisiana Department of Health Informational Bulletin 20-17 Revised October 8, 2020: Hurricanes Delta and Laura Provider Assistance FAQs](#).

How it impacts Texas Pharmacies?

Texas pharmacies must enroll with Louisiana Medicaid for reimbursement of prescriptions for Louisiana Medicaid residents in Texas. Refer to the "Hurricane Laura Provider Assistance FAQs". Pharmacy and eligibility related information located in [FAQ](#), refer to numbers 1, 3, 4, 12, and 14.

Resources:

[TMHP.com article: Hurricanes Delta and Laura Information for Medicaid Providers](#)

[Louisiana Department of Health Informational Bulletin 20-17 Revised October 8, 2020: Hurricanes Delta and Laura Provider Assistance FAQs](#)

[Louisiana Medicaid Provider Enrollment](#)

[Louisiana Medicaid Provider & Plan Resources \(Managed Care Information\)](#)


https://ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2020/IB20-17_revised_10.8.20.pdf



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Have questions:

For more information call the TMHP Contact Center at 1-800-925-9126. Or contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 (STAR and CHIP) 1-877-784-6802 (STAR Kids) or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

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