



# Reason Code 305 Free Text Requirement Revision

## Effective July 1

Effective July 1, 2017, **Reason Code 305, Malfunctioning Small Alternative Device or Invalid Small Alternative Device Value - Verified Services Were Delivered**, has been revised as follows (revisions are italicized):

**Reason Code 305** is selected when a small alternative device malfunctions or provides invalid values. **Free text is required** in the comment field; the provider must document the actual time service delivery begins *and/or ends*. *If the EVV system is missing the start or end time of a visit, the provider must document the missing time in the Free Text.* If RC 305 is used for the same individual/member over a period greater than 14 calendar days, a replacement small alternative device should be ordered. **This is a preferred reason code.**

Failure to document the missing time in and/or out in the free text comment field may result in claim denial, recoupment or contract action.

<https://hhs.texas.gov/about-hhs/communications-events/news/2017/06/reason-code-305-free-text-requirement-revision-effective-july-1>