



### **Provider Alert**

**Who:** Rural Health Clinic's (RHC) serving BlueCross and BlueShield of Texas Medicaid members.

**What:** It was recently brought to our attention that claims submitted from an RHC, with T015 billing code and place of service 72 are rejecting from a front end edit. This front-end edit is not allowing the claim to enter our system, therefore RHC providers are not receiving an explanation of benefits correspondence.

**When:** Dates of services March 2018 to present.

**How:** BlueCross and BlueShield of Texas is working to correct the front end edit. The correction should be in place in within the next 30 days.

**Providers:** At this time, we are asking that you hold on your claims until the front-end edit is updated, this will be within the next 30 days. At this time we are asking you re-submit any claims within question that has an effective date of March 1, 2018 to present.

**Questions:**

If you have any questions or concerns, please reach out to us XXX XXX-XXXX or email at.