

April 2017

Recoupment of EVV claims without valid EVV transactions will begin June 1, 2017

STAR Kids EVV-related claims submitted without the valid EVV transaction data prior to receipt of claim payment will be recouped for dates of service that take place on or after June 1, 2017. Missing EVV transaction data are the required data elements provider agencies must enter into the EVV system.

HHSC EVV Provider Information

<https://hhs.texas.gov/doing-business-hhs/provider-portals/resources/electronic-visit-verification>

BCBSTX Provider Customer Service

[1-877-784-6802](tel:1-877-784-6802)

BCBSTX EVV mailbox for questions or concerns

BCBSTX_EVV_Questions@bcbstx.com