



**BlueCross BlueShield
of Texas**

Unit Limitation Errors for Procedure Codes 96372 and 96374 for Texas Medicaid

The issue

Blue Cross and Blue Shield of Texas (BCBSTX) became aware of a system error after a Cotiviti review for procedure codes **96732** and **96374** regarding unit limitations. This error resulted in denied claims. We found no maximum listed in the **Texas Medicaid Provider Procedures Manual** (TMPPM) for procedure codes 96732 and 96374.

What's next

Cotiviti is revising their system to no longer apply a denial for these services. The revision will go into production on 02/23/2021. We will pull a report with impacted claims and reprocess claims at that time.

In the meantime

You may still receive denials for these claims until the system is fully updated, but claims will be automatically reprocessed. No resubmission of claims is necessary.

Have questions

Contact our BCBSTX Medicaid Provider Service Center at 1-877-560-8055 or contact your BCBSTX Medicaid Provider Network Representative at 1-855-212-1615.

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